

"Lecturer through the Student's Eyes" research impact on the processes implemented in YSMU

As a result the findings and the issues that had been raised during the "Lecturer through the Student's Eyes" research implemented by the Education Quality Assessment and Assurance Center of Yerevan State Medical University always serve as a base for planning and implementing educational processes and staff policy in the university. The findings and the issues indicated by the students are always in the center of attention at the university administration; particularly under the attention of the rector, vice-rectors of education and science, deans and others.

We present some important processes which have directly derived from the necessity of solving the issues identified in the above mentioned research.

- Only in 2017 lecturers qualifying committee, taking into account the low assessment results in the frame of the "Lecturer through the Student's Eyes" research, did not qualify 8 lecturers to continue their professional activities and to be re-elected from the following departments

The Department of Foreign Languages – 3 lecturers

The Department of Orthopedic dentistry – 2 lecturers (1 docent)

The Department of Surgical dentistry – 1 lecturer

The Department of Therapy – 2 lecturers

- The results of "Lecturer through the Student's Eyes" research are presented to departments and dean's offices and are also discussed not only in department meetings but also in educational-methodological councils. The Education Quality Assessment and Assurance center receives many words of gratitude from the staff and faculty for raising the objective reflection of the students and presenting it, which enables to improve personal and professional qualities.

- Reforms in the departments and subject programs of therapy, which involves the teaching of different subjects by the relevant narrow specialists and optimization, have initiated by the Rector of the University and Vice Rector of education.

- In the result of the "Lecturer Through the Student's Eyes" research some departments have been identified where education process multicomponent monitoring has been conducted by the committees formed for this specific purpose.

This type of monitoring has already been conducted in the departments of Orthopedics and Traumatology, Pathological physiology, Chemistry of Pharmaceutical Faculty and Operative surgery.

- Some activities have been conducted to improve lectures quality; especially lectures free attendance, inter-module and problem-based lectures' system formation.

- YSMU Rector and vice-rector for education have initiated processes addressed to elaborating new and more effective assessment systems and their introduction. Similar systems are already introduced in the Hygiene and Ecology, Pharmacology, Microbiology departments. Such systems are in the process of development in the department of Cardiology and some other departments and they will be introduced in the first semester of 2018-2019 academic year.

- Systems for assessing quality of examination tests have been developed, which will be uploaded in the electronic university program and will enable to assess the quality of the tests in all the departments and identify how complex they are. It will enable to distribute the tests and involve sections of the subject in the tests, making them more systematic and eliminating the number of low-quality tests.

- The results of the "Lecturer Through the Student's Eyes" research are the basis for the other research and studies in the field of education by YSMU's Education Quality Assessment and Assurance Center.

"Lecturer Through the Student's Eyes" research is one of the main processes which enable to provide permanent and uninterrupted connection between the university administration and the main beneficiaries: the students.

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